



**Job Posting**  
**Resident Services Associate**  
Harbor Village Apartments Project Access Resource Center  
Harbor City, CA

If you're passionate about creating real impact in our communities, consider Project Access as the next step in your career. Driven by a mission to provide residents of affordable housing communities the opportunity to achieve self-sufficiency and maximize their full potential, we are committed to being a great place to work for a diverse workforce of people committed to a meaningful cause. Whatever your role at Project Access, you will play an essential role in helping us cultivate strong communities, positive changes, and hopeful futures.

**About us:**

Project Access provides programs and services to over 22,500 children, families, and seniors living in affordable housing communities across the country. As an onsite service provider, we envision that all residents of affordable housing communities have the opportunity to achieve self-sufficiency and maximize their full potential.

Join the Project Access team and create impact in the lives of our residents. Hear from them and how their lives have changed: [www.project-access.org/success-stories/](http://www.project-access.org/success-stories/)

**The opportunity:**

The Resident Services Coordinator provides overall development, implementation, and coordination of programs and services offered to benefit residents, which may include youth, adults, and the elderly who live in the apartment community. The Coordinator creates value for residents by being a supportive resource and coordinating programs that create an impact to the residents and residential community. They identify methods to create long-term positive outcomes through an understanding of the communities in which they serve. This position works independently and is suited for someone who is proactive and thrives in an environment with a high degree of autonomy and accountability. The Resource Center is located on the grounds of the apartment community.

**What you'll be doing:**

- Build trust and relationships with teen and adult residents.
- Assist the Resident Services Coordinator with linking residents with existing programs and services in the community, and facilitating their access to services through information and referral services which may include but not limited to: Education for Youth, Health & Wellness, Immigration Services, Outreach Efforts, and Housing Assistance
- Provide translation and interpretation services to residents
- Support food distribution needs
- Assist with the instruction of onsite classes, programs, after school tutoring, and other services
- Distribute a monthly newsletter and fliers for residents to promote activities and programs onsite
- Assist with the coordination of onsite activities, community building events, and recruiting new community-based organizations to provide services onsite
- Assist Resident Services Coordinator with retrieving and maintaining resident data that reflects resident service needs, demand for services, program and service post surveys, and referrals made through the Family Resource Center
- Maintain resident attendance records for programs, services, and events

**What you'll bring to the table:**

- A drive and passion to provide quality services and programs to residents
- High school diploma
- Experience in education, social services, or related non-profit work
- Bilingual in Spanish/English preferred
- Proficient in MS Office
- Valid CA Driver's License, clean driving record, and auto insurance
- Successful completion of a background check and LiveScan clearance
- The physical activity of this position includes bending, walking, kneeling, reaching, and step climbing. Able to lift up to 30 pounds to include large boxes of food for a supplemental food distribution program.

**The details:**

- **This is a part-time (29 hrs/wk), non-exempt position**
- **Schedule:** Monday: 9:30am-6:00pm, Tuesday-Thursday: 10:30am-6:00pm. Schedule is subject to change.
- **Location:** Harbor Village Apartments, 981 Harbor Village Dr Harbor City, CA 90710
- **Wage:** \$18.00/hr
- **Benefits offered:** Project Access offers pro-rated Paid Time Off, 14 paid holidays, Employee Assistance Program, Life insurance, and a Safe Harbor 401(k) with company contribution.

**TO APPLY for this enriching opportunity** please email your cover letter and resume to [anaccarato@project-access.org](mailto:anaccarato@project-access.org) with "Harbor" entered in the subject line. Your cover letter is to summarize your experience working with diverse cultures and with multiple age groups.

**Equal Opportunity:** Project Access, Inc. is an at-will and equal opportunity employer and seeks to employ and assign the best qualified personnel in a manner that does not discriminate based on race, color, religion, gender, marital status, age, national origin, physical or mental disability, sexual orientation, veteran/reserve and National Guard status or any other status or characteristic protected by law.

**Project Access participates in E-Verify**